

GibVerify - Privacy Policy

HM Government of Gibraltar

HM Government of Gibraltar (collectively referred to as HMGoG, “we”, “us” or “our” in this privacy notice) built the GibVerify app (“the App”) as a Free app. This SERVICE is provided at no cost and is intended for use as is.

We, as data controllers, are committed to protecting and respecting your right to privacy.

This notice covers all personal information collected by us via the App.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

Information Collection and Use

For a better experience, while using our Service, we will require you to provide us with certain personal identifiable information, including but not limited to eID Card photograph and face photograph. The information that we request will be retained by us and used as described in this Privacy Policy.

The App does not use third party services that may collect information used to identify you.

Log Data

We want to inform you that whenever you use our Service, in a case of an error in the App, we collect data and information on your phone called Log Data. This Log Data may include information such as your device Internet Protocol (“IP”) address, device name, operating system version, the configuration of the app when utilising our Service, the time and date of your use of the Service, and other statistics.

Cookies

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory. This Service does not use these “cookies” explicitly.

Security

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security. All data

transfers occur through an encrypted channel. All data is stored in HM Government of Gibraltar's secure data centre in accordance with HM Government of Gibraltar's Information Technology Security Policy Version 01.2007.

Further information on this policy may be obtained by emailing:

security.policy@gibraltar.gov.gi

Links to Other Sites

This Service contains links to other sites that have been created and operated by HM Government of Gibraltar.

Children's Privacy

These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to take necessary corrective actions.

Your Rights

Remember you have the right to ask us:

- ❖ to confirm whether we hold any of your personal information;
- ❖ to provide you with a copy of any personal information that we hold about you;
- ❖ to correct any inaccuracies in your personal information and to modify it in such a way if you believe the personal information we hold is incomplete;
- ❖ to delete (in as much as is possible in the specific circumstances) any of your personal information, where we are required to do so by law;
- ❖ to stop processing your personal information, where required to do so by law;
- ❖ to let you have a portable copy of the personal information we hold about you, where required to do so by law;
- ❖ to stop processing any of your personal information that is processed by us on the basis of our legitimate interests; and
- ❖ where we process your personal information on the basis that you have given us your consent to do so, you may contact us at any time to withdraw your consent.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to

review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us:

Email address: support@egov.gi

Telephone number: +350 200 49451

Alternatively, you can contact our Data Protection Officer on-

Email address: dpo@gibraltar.gov.gi

Postal address: Government Law Offices,
No.40 Town Range,
Gibraltar,
GX11 1AA

If you remain dissatisfied, you can make a complaint about the way we process your personal information to the Gibraltar Regulatory Authority on privacy@gra.gi.

Valid from: February 2020

HM Government of Gibraltar